

Horsham Water & Sewer Authority • 617 Horsham Road • Horsham, PA 19044
www.horshamwater-sewer.com • Phone: 215-672-8011 • Fax: 215-672-8065



January 25, 2021

Re: County Line Road Area Water Infrastructure Improvements

Dear Resident,

This is a follow up to our October 2020 correspondence. The contractor working in your area has completed the installation of the new water mains in your neighborhood and will begin installing new water services to the individual homes, starting at the end of Diane Avenue. If you are served by public water and your home is currently connected to the water main being replaced, your water service will ultimately be disconnected from the existing water main and reconnected to the new main. The water service to be replaced includes the portion of the service between the water main in the street and the shutoff valve in front of your property. There is no cost to you for this work. Before the contractor digs to start the installation of the individual services, they plan to knock on each property owner's door to let them know they are beginning to run the service and that a brief service interruption will occur. The interruption will last between 30 minutes and 1 hour, depending on how long it takes to run the new service to the ROW and to switch over from the old service to the new.

If you have not already done so, you are encouraged to sign up for email updates on the project. You may do so by going to the Authority's website at <https://www.horshamwater-sewer.com/customer-updates>. After entering your contact information, scroll down to the projects section and select "County Line Road Area Infrastructure Improvements Project". Please be assured that your email address will only be used for the purpose of informing you of Authority business.

We appreciate your continued patience as we move on to the next phase of this important project.

Very truly yours,

Tina M. O'Rourke
Business Manager

TMO

cc: Board Members
John Solecki, HWSA Field Operations Supervisor
Michelle Sepulveda, HWSA Customer Service Manager
Theresa Funk, P.E.
William T. Gildea-Walker, Horsham Township Manager
Ian Hammer, Director of Public Works
Dennis P. Haggerty, Horsham Township Director of Administration
Michael D. Shinton, Director of Codes & Community Planning
William Daly, Chief, Horsham Police Department
Robert Reichert, Business Manager, Hatboro-Horsham School District