

IS YOUR HOME PREPARED FOR THE WINTER CHILL?



Do you know where your main water shut off valve is located? – Locate and tag this valve so you or someone else can find it in an emergency situation



Stop cold air – Protect your water pipes from freezing by insulating windows, walls, crawl spaces, attics and doors with safe protective materials



Exposed pipes may need more insulation to protect them from the cold – When necessary wrap pipes with material, heat tape or standard pipe insulation.



Freezing – Identify areas in your home that might be more susceptible to freezing – For example crawl spaces, basements, garages or an unheated room



Sprinkler/Irrigation systems – Ensure that your system has been properly drained for the season and be sure to turn the system off



Protection – You can help keep cold away from your pipes by keeping doors open (allowing the heat to move throughout your home), enclosing pipes in cabinets, walls or other protective casings



When you keep water on (even if it is a trickle), this may prevent pipe bursts

OH NO... MY PIPES FROZE



Shut off the main water valve immediately



Thaw your pipes instantly by circulating warm air around the pipe – use a space heater (never leave these unattended) or a dryer - Never use an open flame on your water pipes



Once you are thawed – Slowly restore water service, investigate all sections of the pipe for any damage that may have occurred during the freeze

OH NO... MY METER FROZE



Property owners are responsible for the cost to repair or replace the water meter. Please be sure that your water meter is properly protected from the cold