

# Understanding your HWSA bill

Mail Check To: 617 Horsham Road  
Horsham, PA 19044 **1**

**2** Questions: Call: 215-672-8011  
Fax: 215-672-8065

**3** HORSHAM WATER & SEWER AUTHORITY  
www.horshamwater-sewer.com

**4** HORSHAM WATER & SEWER CUSTOMER  
617 HORSHAM ROAD  
HORSHAM, PA 19044

**5** CID: 123456  
**6** Customer Account: 0000000-0  
**7** Total By Due Date: 241.27  
**8** Invoice Date: 12/12/2019  
Due Date: 1/8/2020

**9**  Check here and see reverse side for address change or comments

**10** Please return this portion with check payable to Horsham Water & Sewer Authority

**11** Customers are responsible for providing current contact information.  
Please retain this portion for your records

**12** Previous Read Date: 10/01/2019  
Current Read Date: 12/31/2019

**13** Previous Read: 171255  
**14** Current Read: 1729202  
**15** Reading Type: Actual  
Usage: 16470

Previous Balance	295.52
Payments	-295.52
Adjustments	0.00
Prior Balance	0.00
PFC Surcharge	18.00
WBASE	8.92
Tier 1 up to 10,000	31.90
Tier 2 over 10,000	27.60
SBASE	20.90
SWR Tier 1	133.95
Current Charges	241.27
Pay This Amount	241.27

**16** Previous Balance: 295.52  
**17** Payments: -295.52  
**18** Adjustments: 0.00  
**19** Prior Balance: 0.00  
**20** PFC Surcharge: 18.00  
WBASE: 8.92  
Tier 1 up to 10,000: 31.90  
Tier 2 over 10,000: 27.60  
SBASE: 20.90  
SWR Tier 1: 133.95  
**21** Current Charges: 241.27  
Pay This Amount: 241.27

**22** LOOK FOR IMPORTANT MESSAGES HERE

**23** Service Location: 0000 HORHSAM RD  
Checks returned for any reason will result in the imposition of a \$30 processing fee.

**24** It is against Township Ordinance to connect sump pumps, floor or roof drains to sanitary sewer lines.  
It is illegal for sump pumps to discharge to the public sewer system.

**25** FOR AFTER HOURS WATER AND SEWER EMERGENCIES CALL 215-781-7454

Customer Account: 000000-0  
Invoice Date: 12/12/2019  
Due Date: 1/8/2020

Mail Checks to: 617 Horsham Road • Horsham, PA 19044 • Questions: Call 215-672-8011 • Fax: 215-672-8065

1. HWSA's property and mailing information
2. This number is to reach customer service
3. HWSA's website — visiting the website allows you to stay informed — while there sign up for updates
4. Represents the mailing address in which you have chosen for your invoice to be mailed to
5. This number is required when setting up an online profile — you can view & pay your bill, and more
6. This number is unique to your property and is the quickest way for our staff to locate your property
7. This is the total amount due for this billing period
8. Invoice Date represents date issued — Due Date represents the last day payment can be received without accruing penalty and interest charges
9. The barcode is used for mail preparation with the USPS
10. This barcode is used by office staff to process your payment
11. If you need to make an address change or want to send in a comment with your payment check this box
12. The previous and current dates your meter reading was obtained
13. Represents the previous and current read obtained
14. Reading type should always say Actual — if you ever see Estimated call the office immediately
15. This shows the actual amount of gallons used for the current billing period
16. Previous balances, payments received and any necessary account adjustments can be found here
17. This charges represents the amount of money necessary to cover the short and long term well remediation plans to ensure that a non-detect level for all PFAS is sustained
18. This section represents all charges associated with water billing
19. This section represents all charges associated with sewer billing
20. This placeholder is for the current amount due and what should be paid this period
21. The graph allows you to see a picture of what your usage has looked like in comparison to other periods
22. Important messages that HWSA would like you to see will print here — there may not always be one
23. Service location is the physical address associated with the property that HWSA services
24. This section shows important things you should know about returned checks and sump pumps
25. This number should be used for all afterhours emergencies (both water and sewer 4pm to 9am)

On the back of your bill you will find:

- Hours of operations, as well as due date, payment and emergency information
- Important messages you should know about HWSA operations