

HORSHAM WATER & SEWER AUTHORITY

NEWS

UPDATE

ALERT!!! SURCHARGE REIMBURSEMENT INFORMATION

DO YOU HAVE A SPECIFIC QUESTION REGARDING YOUR REFUND CHECK???

THE AUTHORITY ENCOURAGES YOU TO CALL OUR OFFICE TO ENSURE YOU RECEIVE ACCURATE INFORMATION OR VISIT OUR WEBSITE TO VIEW THE FULL FREQUENTLY ASKED QUESTIONS ANNOUNCEMENT.

HWSA OFFICE 215-672-8011

WWW.HORSHAMWATER-SEWER.COM

Here are a few tips regarding the refund checks:

- Not everyone will receive a refund – the refund is exclusive to HWSA water customers who made payments towards the surcharge
- **Not all refund checks will be for the same denomination.** The amount of the surcharge refund will be equal to the total amount, net of any credits, paid by each customer
- **Most** residential customers received their check around October 15, 2020
- If you have **NOT** received your check, certain conditions may have delayed the issuance of a surcharge refund check. These conditions include but are not limited to:
 - Properties that sold during the 3 year surcharge period
 - Properties that were newly connected during the surcharge period
 - Rental properties
 - Accounts with outstanding balances or credits